

ESSENTIAL ASSURANCES, PROTECTIONS AND SERVICES FOR YOU AND YOUR CHURCH

Since 1979, Casterbridge has developed relationships with dioceses, individual churches, and religious communities around the world. We have the resources and expertise required to offer a **religious heritage** or **pilgrimage** experience and **customized travel** itinerary to any destination, any time!

FINANCIAL AND HEALTH ASSURANCES

Casterbridge carries a major tour operator liability coverage and all travelers are protected through the **\$1 million USTOA Travelers Assistance Program**. Casterbridge also offers all participants extensive accident, medical, and dental insurance.

COMPREHENSIVE TRAVEL INSURANCE

We offer an optional **TravelGuard** Insurance Policy that includes full medical, property, and trip cancellation. Please see the enclosed brochure to learn more about this **valuable protection** and further assurances when traveling.

PROFESSIONAL DEVELOPMENT CREDITS

Casterbridge is a **travel study school** accredited by the major accrediting bodies in all regions of the United States. As such, certain programs qualify for high school, college, and graduate credit. All adult travelers can earn **professional development credits**.

Please contact your program leader for information on any of the items above.



INFORMATION AND ENROLLMENT GUIDE



Casterbridge

CHURCH TOURS



Casterbridge Tours, Casterbridge House, 32 N. Augusta St., Staunton, VA 24401, Tel: 1-800-522-2398 Fax: (540) 885-0566

Please return this completed enrollment slip and your deposit check to your program leader

Participant Name: _____ Date of Birth (Relevant for Rooming/Insurance): _____

Address: _____ City: _____ State: _____ Zip: _____

Phone Number: _____ Email: _____

Group Name: _____ Amount Enclosed as Payment \$ _____

- I am purchasing the travel insurance & have included the premium with my deposit in order to have the Pre-Existing Condition Clause waived
- I am choosing to decline the option of taking the Casterbridge Insurance Policy CST # 2056887-40
- I have read and agree to the enclosed Casterbridge Terms and Conditions

Signature _____ Date: _____

EXCELLENCE IN RELIGIOUS HERITAGE & PILGRIMAGE PROGRAMS SINCE 1979

Casterbridge is the Ideal Partner for Religious Travel

Casterbridge Church Tours offers **customized travel programs for religious heritage & pilgrimage** groups throughout the British Isles, Continental Europe, and destinations worldwide. Through **unique fellowship and cultural experiences**, participants encounter opportunities to open the mind and enlighten the heart.



FLEXIBILITY

1 FELLOWSHIP & WORSHIP

Religious institutions worldwide form a mosaic of **faith and fellowship**. Private travel affords groups the ability to experience and celebrate the tiles that are unique to their traditions and beliefs. With personalized content, travelers can better understand their own values and those of others.

INTEGRITY

3 NO HIDDEN COSTS

Our **inclusive pricing and currency guarantee** ensure clarity, and we do not have hidden fees, registration fees, adult/weekend supplements, or optional excursions. Once final payment has been acknowledged and the tickets have been issued, there can be **no price increases** for any reason.

SERVICE

5 24-HOUR GUIDE

Each group enjoys the services of a Tour Manager/Guide who stays with the group at **all times** from initial airport arrival until departure. **We have the best guides in the world**. They are destination experts, have superb interpersonal skills, and are passionate travelers that highlight the nuances of ancient history and modern cultures.

QUALITY

7 SUPERIOR SERVICES

Our in-house **flights** department secures the best possible routings and fares on your preferred tour dates. We carefully select and always evaluate quality **hotels** to ensure the best standards of comfort and cleanliness. Our programs have a **realistic pace** that allows time for devotions and leisure, since each group enjoys a custom tour.

PEACE OF MIND

9 PROVEN CREDENTIALS

Casterbridge is a member of **ASTA** (American Society of Travel Agents), **ETOA** (European Tour Operators Association), and **IATA** (International Air Transport Association). As a member of the **USTOA** (U.S. Tour Operators Association), we participate in the **USTOA \$1 Million Travelers Assistance Program**.

2 PRIVATE TOURS

Casterbridge only operates **private tours**. We will never combine groups that may not share the same interests or goals. With as few as 10 participants, we guarantee a **customized itinerary**, exclusive use of a coach, and a full-time Tour Manager/Guide. Private tours mean **personal attention** and relevant content.

4 GUARANTEED DEPARTURES

Since each tour is a private tour, each group chooses its own travel dates. We guarantee the dates at the time of booking and operate **your itinerary on your dates**. Since we do not combine groups, we lock in trip dates and can usually secure flight space up to 11 months prior to departure.

6 CUSTOM DESIGN

Our reputation for excellence hinges on our ability to provide **unique, custom-designed, and carefully planned** religious tours that meet the specific requirements of individual groups. With decades of experience and expertise, we work with program leaders to create itineraries that reflect the faith and interests of the group.

8 AUTHENTIC CUISINE

Experiencing **local cuisine** is an important element of travel, and thus we include authentic and traditional meals on tour. Our standard programs include daily breakfast at the hotel as well as dinner each evening. In major cities, we usually use **local restaurants** for dinners.

10 COUNTLESS REFERENCES

Casterbridge has grown primarily through word of mouth – a testimony to the **quality** of our programs and the **unique service** that we offer. We can provide references according to denomination, geographical location, touring destination, or age group.

"I cannot think of another company who could have provided us with such an amazing faith experience. Casterbridge was able to blend places important to our group with significant religious sites important to the universal Church. Your attention to detail and care for all members of our tour made us feel both important and special."

Sister Anne James
New York

